



# Panorama

## SYSTEM UPDATE

NOVEMBER 2017

## November System Update

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### Attention all Users – Please Set Your Defaults

It has been identified that many *users are continuously entering erroneous data*. Erroneous data occurs when immunizations are either missing or have incorrect Organizations and/or Service Delivery Locations (SDLs). The general impacts of having missing or incorrect organizations/SDLs are as follows:

1. Immunizations may not be eligible for cost per dose funding from Manitoba Health, Seniors and Active Living (MHSAL) since immunizations are not associated with a funded organization.
2. Results in imprecise numbers to support MHSAL decisions for any stock distribution or re-distribution amongst SDLs.
3. Results in inaccurate numbers for determining where the public are seeking/receiving services. For example, last year there were 8,000 doses of flu vaccine that have unspecified Organizations and SDLs.

All users must please set their defaults so that the correct organization and SDLs are assigned to each immunization entered. There is a Quick Reference Card available for setting defaults: <http://www.panoramamanitoba.ca/files/pan-grc-0.2.pdf>. Regional Peer Supporters should be able to assist users with setting their defaults. If you have any questions or require further information please do not hesitate to contact us via email at [servicedesk@manitoba-ehealth.ca](mailto:servicedesk@manitoba-ehealth.ca) or by phone at 204-940-8500 or 1-866-999-9698.

### Hepatitis B (HB) forecasting issue

Adolescent clients who met the criteria for the two dose HB schedule were incorrectly forecast for a three dose HB schedule when the Trade Name 'Recombivax HB (Adult)' was automatically populated in immunization details. This has been corrected in Panorama by reassigning the Trade Name as 'Recombivax'. However, for clients whose records are documented as historical / historical details, this incorrect forecast may occur again, as the 'Trade Name' field is a free text field.

*Therefore, if you are adding historical details for a client's Hepatitis B immunization, please enter 'Recombivax' rather than 'Recombivax HB (Adult)' if that was the product administered.*

**For more information, visit:**

[www.panoramamanitoba.ca](http://www.panoramamanitoba.ca)



## Hepatitis B (HB) questions regarding two dose schedule for clients born before 2006

There have been recent questions concerning the forecaster advising a three dose HB schedule (Recombivax) for clients born before 2006 and meeting the age criteria for the two dose schedule (11 –16 yrs).

Panorama will forecast based on the schedule recommended for the client's age cohort. For clients born before 2006, this is the three dose schedule.

However, doses will be validated based on the client's current age when the dose is administered, including all schedules and formulations of the HB vaccine valid for the age of the client. Therefore, for these clients (born before 2006 and aged 12–16 years), the two dose schedule will be validated. The previous schedules (prior to the Gr 6 program change) used Recombivax for the publically funded dose, so the clients in the age cohort prior to 2006 will be forecast for Recombivax. Note that either product (Recombivax or Engerix B) maybe be administered.

## Shared Postal Codes – Manual updates to Client SDLs can now occur

Panorama assigns the client's Health Region and preferred Service Delivery Location (SDL) (analogous to a public health office) based on the postal code from their registered address with Manitoba Health. However, there are circumstances where postal codes overlap between public health office catchment areas, which results in clients being mapped to the wrong public health office. The mapping algorithm to assign client SDLs has recently been updated to take into account where people receive service for a few locations significantly impacted by overlapping postal codes. This will assist with improving population counts and report results. However, in circumstances when postal codes overlap between public health catchment areas, a client's SDL may still need to be manually updated to reflect the public health office (SDL) that is responsible for delivering immunization services.

We have changed the mapping algorithm in Panorama so it will not update client SDLs if a manual update has already been made and their registered address has not changed. If a client subsequently updates their official registry address with a new postal code, their client SDL will be updated to their new public health office catchment area. Please see Posted QRC 1.15, "Update a Preferred Service Delivery Location", at: <http://www.panoramamanitoba.ca/files/pan-qrc-1.15.pdf>.

## Closing Mass Immunization Events

Please remember to close Mass Events in a timely manner (within a month of an event, with the exception of Influenza Mass Events). Doing so will reduce errors when searching for current / open events.

## QRC Updates

**The following QRCs have been modified to reflect the way to record Lot numbers and Trade names with historical entries**

- [QRC 2.5 Recording Historical Immunizations with Details](#)
- [QRC 6.1 Creating, updating and follow up of AEFI](#)
- [QRC 6.2 Reviewing and documenting AEFI Recommendations](#)
- [QRC 6.3 AEFI Manitoba Health Surveillance Unit](#)

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