



Panorama

SYSTEM UPDATE

JUNE 2018

June System Update

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Remote access service changes

The current security software used to validate remote access is being replaced with new technology. Users who currently access Panorama remotely with RSA Adaptive Authentication software will see a change in their log in screen starting **August 1, 2018**.

Users who previously received a security code by email will be required to use one of three options:

1. Download the Imprivata ID mobile app to your iPhone or Android smartphone
2. Receive a text message to your cell phone (or smartphone)
3. Use a physical token that provides a security code

Each one of these options requires you to complete the enrollment process during your first log in. This will link the security authentication to your individual User ID. Physical tokens must be purchased, and orders are due by July 11, 2018. Each region will review the options and choose the one that best fits for the services they provide. Additional information will be provided by mid-July 2018 to individuals who currently use RSA Adaptive Authentication.

User accounts reminders

Inactive accounts: The Panorama Team deactivates Panorama users after one year of inactivity. Please log in to Panorama to keep your User ID current. Users who need to be reactivated should have their Authorized Account Requestor submit the Account & Access Request - Provincial form. See the [Getting Access](#) page of the Panorama website for more information and to access the form.

Extended leave: User accounts should be deactivated during an extended leave, such as a maternity/parental leave. Authorized Account Requestors will need to submit an Account & Access Request - Provincial form when staff leave and when they return.

AEFI Workload and Surveillance Report update

As requested, the 'date created' is now a filter parameter on the AEFI Workload and Surveillance Report.

Return expired vaccine products

Please return expired vaccine products from your refrigerator as per [QRC 4.9](#). Timing your monthly inventory count ([QRC 4.8](#)) to occur immediately after returning vaccines will keep your holding point location inventory current, reduce the possibility of a client being immunized with expired product and negate the need to perform a separate quantity on hand adjustment for the return.

Please return all expired influenza vaccines prior to placing your order for this upcoming season. Manitoba Health, Seniors and Active Living's *Return Policy and Procedure* can be found [here](#).

For more information, visit:

www.panoramamanitoba.ca



Getting ready for the 2018/19 school immunization campaigns

School Reports will run on the most recent school year and **cannot** be run on a previous year. Please run your regional school reports for this school year (2017/18) **before** starting to upload class lists for students in the next school year (2018/19). Once any student is associated to a more recent school year, the report will run on that year only.

School Association

Please take your time when uploading school lists to ensure both the correct school and the correct grade are applied to your client cohort.



Reloading the *same* school association will not trigger the database to update the school association. The only fix is to manually correct the school or grade.

Avoid inadvertently creating clients when uploading client lists

Merging clients is a risky process that alters personal health information. Please help the Panorama Team avoid the need to merge inadvertently created clients by carefully reviewing the upload file for obvious errors before uploading.

Watch for:

- PHINs that start with anything greater than **124**
- PHINs with less or more than **9 digits**
- Birthdates that are obviously from a **different birth cohort**

These types of errors are common and will create new clients in Panorama.

If you find errors in your client upload source file, correct your file to prevent creating the client again if you need to re-upload for any reason.

Training updates

Updated training scenarios

The immunization training scenarios have been updated to reflect the current school immunization schedule.

Scenario 10 – Grade 4 *changed to* Grade 6

Scenario 11 – Grade 9 *changed to* Grade 8

You will also notice changes in some of the training clients' dates of birth and immunization histories.

Reminder for Panorama trainers: To help you develop your training plan, the training scenarios are designed to cover specific Panorama skills and provide the opportunity to discuss related topics such as forecaster eligibility criteria.

Training Client Data Load Tool update

Please use the "new" version of the Training Client Data Load Tool, available on the [Trainers](#) page of the Panorama website. This version is compatible with Microsoft Excel 2013, as well as earlier versions (i.e. Excel 2010). The Panorama Ops team has discontinued support for the previous version and it has been removed from the Trainer page.

For more information, visit:

www.panoramamanitoba.ca



Determining Pneu-P-23 eligibility

Panorama users can generate a reminder/recall list to identify clients who are *missing* their Pneu-P-23 vaccine dose(s). Users in the MB Medical Officer, MB Epi Analyst or MB Epi Admin role can generate the MB60000 Reminder/Recall Report, which will include the eligible client's name, DOB, PHIN and forecast status.

People who were born during 1953 will be turning 65 years of age in 2018. Apply the "Date of Birth To" parameter so only clients born in 1953 or before will be included in the report.

The screenshot shows the 'Report Filters: MB60000-Reminder Recall List' interface. It includes several filter sections:

- Report Output:** Set to 'Excel (Supported Format)'.
- Reminder/Recall Date:** Fields for year (yyyy), month (mm), and day (dd). Annotation: "Select Today's date or a future date (can't run the report in the past)".
- Forecast Status:** Available items: 'Not Forecasted', 'Up to Date'. Selected items: 'Due', 'Eligible', 'Overdue'. Annotation: "Report will show clients who are eligible, due or overdue for PPV23".
- Service Delivery Location:** List of locations including Alonsa Public Health Satellite, Altona PHO, Arborg PHO, Ashern PHO, Assiniboine South PHO, Bacon Ridge Public Health Satellite, Baldur PHO, and Barren Lands (Brochet) Federal...[more]. Selected items: empty. Annotation: "Select SDLs in your region."
- Antigen:** List of antigens including Bacillus Calmette Guerin antigen, Botulism antitoxin, Cholera antigen, Diphtheria antitoxin, Diphtheria toxoid low dose, Diphtheria toxoid standard dose, Enterotoxigenic e. coli antigen, and Haemophilus influenzae type B antigen. Selected items: 'Pneumococcal polysaccharide antigen'. Annotation: "Select 'Pneumococcal polysaccharide antigen'".
- Date of Birth From:** Fields for year (yyyy), month (mm), and day (dd).
- Date of Birth To:** Fields for year (yyyy), month (mm), and day (dd). Values: 1953, 12, 31. Annotation: "Report will include clients born before and on December 31, 1953".

Additional annotations:

- Red text: "These parameters will include clients who are not in the eligibility period" (pointing to Forecast Status and Service Delivery Location).
- Blue text: "Report will include clients born before and on December 31, 1953" (pointing to Date of Birth To).

Reminder:

- You can only run reminder/recall reports for clients in your own region with the appropriate log in role. Clients who are not on the list may have a different address/region.
- The reminder/recall report contains personal health information so be vigilant about storing/accessing/sharing this information in accordance with *The Personal Health Information Act*.

Manitoba Health, Seniors and Active Living (MHSAL) will no longer be providing an Access database for the purposes of determining pneumococcal polysaccharide (Pneu-P-23) vaccine eligibility during RHA-hosted off-site influenza immunization clinics. MHSAL will continue to send letters directly to clients who have turned 65 years of age in the past year.

For more information, visit:

www.panoramamanitoba.ca

