Public Health Information Management System

SYSTEM UPDATE

AUGUST 2018

August System Update

1. New name and acronym
2. Deployment to First Nations communities
3. New login page when accessing PHIMS remotely
4. Account management — completing and submitting forms

Public Health Information Management System (PHIMS)

Manitoba uses the *Panorama application* to manage public health information, such as the provincial immunization registry, vaccine inventory and communicable disease investigations. While we still use the Panorama application, this fall, you will notice the name on the website and website documents has been changed to **Public Health Information Management System** and the acronym **PHIMS**.

Deployment to First Nations communities

First Nations deployment of PHIMS to all the Nursing Stations and Health Centres in Manitoba has commenced. Of the 63 First Nation communities with Nursing Stations in Manitoba, 24 are part of Phase 1 deployment.

The bridging service organizations (First Nations and Inuit Health Branch, Manitoba Indigenous Services Canada, and West Region Treaty 2 and 4 Health Services) have completed their training. Following the successful deployment of PHIMS, MIMS will no longer be used for recording immunization activity or for providing immunization histories.

Since Fisher River went live in 2014, five additional Health Centres have completed training on immunization and inventory modules. There is a great deal of excitement in First Nation Health Centres utilizing PHIMS, and the public health nurses find PHIMS to be an effective tool for immunization and inventory management.

Denise Bear, the Nurse in Charge in Peguis First Nation, said that "Access to PHIMS decreases the nurses' immunization procedure time. I like that we can have a client present to the health centre requesting a vaccine and we can have immediate access to their immunization records and update them ASAP. Before, we had to fax in a request and wait for a response. Peguis Community Health Nurses are very happy here with the PHMIS access, and are looking forward to utilizing the reports functionality."

Health directors have also expressed excitement about PHIMS deployment in their communities. According to Gwen Traverse, the Director of Health at Pinaymootang Health Centre, "Pinaymootang Health Centre is a thriving facility in providing good health care to those that step foot into our clinic. Being a new PHIMS site provides our health professionals and team with better information access and coordination in providing good quality care."

For questions regarding First Nations deployment, please contact Tatenda Bwawa, First Nations PHIMS Project Coordinator at tbwawa@fnhssm.com

For more information, visit:

www.panoramamanitoba.ca

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New login page when accessing PHIMS remotely

The PHIMS login page was updated as part of the changes to the remote access service that went live on August 1.

- To improve security, all remote users must follow a new process of entering a unique security code before being allowed access to the production environment.

- The green letters "PRD" mean you are in the production environment (as compared to an environment used for training or testing).

- If you access PHIMS remotely, you will also see the word "External", meaning that you are accessing PHIMS off the Provincial Data Network (PDN).

Account Management

Completing Account Management forms

The Account and Access Request (Provincial) form and the new Remote Access Service Request forms are located on the eHealth Account Management Forms page for users on the Provincial Data Network.

Complete Account and Access Request forms to:

- ✓ Request access for a new user

- ✓ Change a user's profile information (e.g. if a user's legal name changes)

- ✓ Change a user's access because of a change in role or job classification

- ✓ Terminate a user's access, including during extended leaves (e.g. maternity/parental leave)

Important Note: When a user moves from one work location or region to another, their account will need to be disabled at the first location. The new work location must request the account access level and role required for the user's new position. All forms are available here. Please note these forms are only available to users who can connect to wrha.mb.ca, otherwise call or email the Service Desk.

For more information, visit:

www.panoramamanitoba.ca

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Account Management (cont'd)

Complete the Remote Service Request form for:

  ✓ Users who will need access to PHIMS while not connected to the Provincial Data Network.

Remote access is about the internet connection you're using, not the device. For example, users who have a Manitoba eHealth managed laptop but are connecting to public Wi-Fi, using a MiFi device, or connecting through a school division's internet *will* require remote access.

Submitting Account Management Forms

Manitoba eHealth only accepts access request forms submitted by designated individuals called **Authorized Account Sponsors** and **Authorized Account Requestors**. Users cannot request PHIMS access for themselves.

- The **Authorized Account Sponsor** is a designated representative of an organization who has the authority to determine who requires PHIMS access and determines which role in PHIMS is appropriate for the user in order to perform their duties.

- The **Authorized Account Requestor** completes the forms that have been approved by the Authorized Account Sponsor and submits them to the Manitoba eHealth Service Desk.