

MEMO

Date: May 26, 2020

To: All PHIMS Public Health Users

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Re: **COVID-19 Update & Cadham Provincial Lab to PHIMS Interface**

COVID-19 configuration

We are happy to share that the COVID-19 configuration in PHIMS was completed in March 2020. Since then, four regions (**PMH, NRHA, SH-SS & IERHA**) and the new provincial contact centre (**Public Health Contact Centre COVID-19**) were trained and are now using **COVID-19 Quick Entry in PHIMS** to document COVID-19 cases and contacts. WRHA is currently training on **COVID-19 Quick Entry in PHIMS**.

The above regions will also start using PHIMS when reassigning or referring COVID-19 cases or contacts out of region, and if sending to a non PHIMS CDI site, such as FNIHB or First Nations community, a PHIMS report will be sent for notification of the referral.

Go-live support reminder

For every new project deployment/go-live, there will generally be two weeks of direct support provided to the region by project team resources. After this period, the project transitions to standard operating procedures and all service requests must be submitted to the Digital Health Service Desk by phone (204-940-8500 or 1-866-999-9698) or email (servicedesk@sharedhealthmb.ca). All users should first consult with their Peer Supporters or Trainers before logging any service requests.

Cadham Provincial Laboratory (CPL) to PHIMS Interface

Digital Health is targeting to implement the **CPL to PHIMS Interface** in **June 25, 2020**. This interface will allow lab results to be sent electronically into PHIMS in real-time, providing the following benefits:

- Eliminate manual entry of CPL lab results into PHIMS by Manitoba Health Surveillance Unit (MHSU)
- Reduce manual data entry errors
- Reduce delays with MHSU referring labs/investigations to regions
- Allow MHSU to be better prepared to keep up with increased demand
- Reduce manual MHSU tasks such as: categorizing, filing, and faxing

The PHIMS Operations team will perform daily quality assurance processes to ensure the number of labs sent from CPL matches the number labs received in PHIMS.

Starting on go-live day, all lab reports from CPL will be sent through the interface to the new PHIMS Lab Inbox. The table below identifies the details of which regions have been deployed, as of the date of this memo, and how the regions are to obtain their new labs.

Region/Org	Diseases Deployed/Trained on	Notification Method
PMH	<ul style="list-style-type: none"> • CDI • COVID-19 	<ul style="list-style-type: none"> • Region to run PHIMS Lab Workload report
NRHA	<ul style="list-style-type: none"> • CDI • COVID-19 	<ul style="list-style-type: none"> • Region to run PHIMS Lab Workload report
WRHA	<ul style="list-style-type: none"> • CDI (STBBI only) • COVID-19 (June 2020) 	<ul style="list-style-type: none"> • Region to run Lab Workload report (for STBBI & COVID-19) • MHSU to fax PHIMS “View Received Lab” for all other diseases
SH-SS	<ul style="list-style-type: none"> • COVID-19 	<ul style="list-style-type: none"> • Region to run Lab Workload report (COVID-19) • MHSU to fax PHIMS “View Received Lab” for all other diseases
IERHA	<ul style="list-style-type: none"> • COVID-19 	<ul style="list-style-type: none"> • Region to run Lab Workload report (COVID-19) • MHSU to fax PHIMS “View Received Lab” for all other diseases
FNIHB	<ul style="list-style-type: none"> • None 	<ul style="list-style-type: none"> • MHSU to fax PHIMS “View Received Lab” for all diseases
FNHSSM	<ul style="list-style-type: none"> • None 	<ul style="list-style-type: none"> • MHSU to fax PHIMS “View Received Lab” for all diseases

Upcoming communications will inform users of *report training dates* (specific to the CPL-PHIMS interface), the *go-live date*, along with information for regions to request a *daily download lab summary*



report from CPL, if desired. The regional daily download summary report from CPL is being offered as a temporary measure to allow regions to compare their lab results in PHIMS or the new PHIMS Lab Workload report to the current format of CPL lab reports.

Laboratory results from other labs such as Diagnostic Services Manitoba will continue to be manually entered and will be referred following existing processes.