

MEMO

Date: October 26, 2023

To: All PHIMS Public Health Users

From: Jennifer Chiarotto, Executive Director, Population and Public Health, Manitoba Health;
Dr. Carol Kurbis, Medical Officer of Health, Manitoba Health;
Kathy Koschik, Manager, Public Health Systems, Digital Shared Services, Shared Health;
Kieran Savage, Manager, Digital Shared Services, Shared Health

CC: Katie Will, Provincial Director, Public Health Information Systems
Population and Public Health Branch, Manitoba Health;
PHIMS Operations Support Team

RE: **PHIMS 4.4.13 Offpatch – Go Live Update**

The PHIMS 4.4.13 Offpatch is scheduled to go-live overnight Wednesday, November 1, 2023, and will be available for use on Thursday, November 2, 2023.

All PHIMS Public Health Users should review the presentation slides that outline the expected changes. It can be found on our website under 'Latest Updates – Communications':
<https://phimsmb.ca/>.

Updates to Resource Materials related to the Offpatch will be posted on the PHIMS website (phimsmb.ca) on November 2, 2023.

Need PHIMS support? If you require support with PHIMS access or PHIMS software related issues, please contact the Shared Health Service Desk at:
Email: servicedesk@sharedhealthmb.ca (please state "PHIMS" in the subject line of the email)
Phone: (204) 940-8500
Toll-free: 1-866-999-9698

For urgent matters contact the Service Desk by phone and speak with an agent to escalate your request. Please consult with your local peer supporter/trainer before logging any service requests.