



## **MEMO**

**Date:** August 4, 2022

**To:** All PHIMS Authorized Account Requestors and Sponsor

All PHIMS Users

**From:** Lynda Tjaden, Executive Director, Population and Public Health, Manitoba Health

Dr. Carol Kurbis, Medical Officer of Health, Manitoba Health

Tracy Ward, Acting Director, Clinical Provincial PHIMS, Manitoba Health

Sandeep Anand, Director, Home and Community Care, Digital Health | Shared Health

Kathy Koschik, Manager, Public Health Systems, Digital Health | Shared Health

Cornel Van Egmond, Project Manager, Digital Health | Shared Health

PHIMS Operations Support Team, PHIMS Project Team

CC:

RE: PHIMS Upgrade – Successful

PHIMS was successfully upgraded to version 4.4.5 and is now available for use.

As noted previously, the PHIMS website (phimsmb.ca) is also scheduled to go live with some improvements on August 5, 2022. The updated PHIMS Resource Materials will be available at that time.

**Need PHIMS support?** If you require support with PHIMS access or PHIMS software related issues, please contact the Shared Health Service Desk at:

Email: <a href="mailto:servicedesk@sharedhealthmb.ca">servicedesk@sharedhealthmb.ca</a> (please state "PHIMS" in the subject line of the email)

Phone: (204) 940-8500 Toll-free: 1-866-999-9698

For urgent matters contact the Service Desk by phone and speak with an agent to escalate your request. Please consult with a local peer supporter or trainer before logging any service requests.

355 Portage Ave. Winnipeg, MB R3B 0J6 Phone 204-940-8500 | Toll-free 1-866-999-9698

Email: servicedesk@sharedhealthmb.ca