

## MEMO

**Date:** December 4, 2020

**To:** All Public Health Directors, Managers, and PHIMS Communicable Disease Investigation (CDI) Users

**From:** Gillian Brennan, Executive Director, Clinical Digital Solutions, Digital Health, Shared Health  
Lynda Tjaden, Executive Director, Population and Public Health, Manitoba Health, Seniors and Active Living  
Carla Loeppky, Director, Epidemiology and Surveillance, Manitoba Health, Seniors and Active Living  
Kieran Savage, Solution Group Manager, Community & LTC, Digital Health, Shared Health  
Kathy Koschik, Manager, Public Health Systems, Digital Health, Shared Health

**cc:** Dr. Carol Kurbis, Medical Officer of Health, Manitoba Health, Seniors and Active Living

**Re:** **New Interface with Dynacare Laboratories**

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### **New Interface with Dynacare Laboratories**

**Positive COVID lab results** from Dynacare Winnipeg and Dynacare Brampton will be delivered electronically into the Public Health Information Management System (PHIMS) Electronic Lab Report Inbox starting **December 4, 2020**. *This change applies to positive COVID results only.*

Dynacare Winnipeg and Dynacare Brampton will continue to send lab results for all other reportable diseases by fax. All reportable lab results from Cadham Provincial Lab continue to be received through the Electronic Lab Report Inbox.

### **Impact to Regional Health Authorities**

Going forward, regions must use the PHIMS Lab Workload Report to be notified of new COVID lab results received from Dynacare Winnipeg, Dynacare Brampton and Cadham Provincial Lab. Manitoba Health Surveillance Unit (MHSU) will fax the PHIMS *Received Reports* to regions/organizations that are not using PHIMS for COVID Case Management.

## Information on the PHIMS Received Report

The Received Report displays the lab report information that is provided by Cadham or Dynacare laboratories. Users may want to view the Received Report in PHIMS to see client demographics from the Lab System, or to view ordering location/testing site.

## How to View the Received Report in PHIMS

**QRC 10.0b** outlines the steps to view the Received Report.

<https://phimsmb.ca/document/81/10-0-laboratory-inbox/1586/10-0b-view-received-report-completed-and-rejected.pdf>

Result information and the Comments from the Received Report is also viewable on the Human Lab Report page. **QRC 7.3f** explains how to view the Human Lab Report page.

[https://phimsmb.ca/document/103/7-0-investigations/1765/7-3f-view\\_update-lab-report-or-requisition.pdf](https://phimsmb.ca/document/103/7-0-investigations/1765/7-3f-view_update-lab-report-or-requisition.pdf)

## Client Address Information

The client's Official Registry address or MHSU address will display in the Report Comments section of the Received Report. The client address provided by Dynacare or Cadham Provincial Lab is also displayed in the Report Comments section.

Date	Comments
2020 Dec 1	Client Official registry Addr: 345 Portage Ave, Winnipeg, MB R3C 5S4
2020 Dec 1	Dynacare SDL: COVID19 PEMBINA TESTING SITE
2020 Dec 1	Home Phone: 431-555-4567
2020 Dec 1	Dynacare Client Addr: 345 Portage Ave, Winnipeg, MB R3C 5S4
2020 Dec 1	Manitoba Personal Health Identification Number: 999876543
2020 Dec 1	Public Health Received Date: 2020 Dec 1 18:36

  

Date	Comments
2020 Dec 1	Client MHSU Addr: 300 Carlton St, Winnipeg, MB R3B 2K6
2020 Dec 1	Facility Addr: 1-496 Hargrave Street, Winnipeg, MB, R3A 0X7
2020 Dec 1	CPL SDL: Rapid Response Nursing Mobile Testing
2020 Dec 1	Home Phone: 204-555-2345
2020 Dec 1	CPL Client Addr: 450 Broadway, Winnipeg, MB R3C 0V8
2020 Dec 1	Client Alt ID: Manitoba Health Family Registration Number = 234567
2020 Dec 1	Manitoba Personal Health Identification Number: 222345678
2020 Dec 1	Public Health Received Date: 2020 Dec 1 14:55

Address provided by Dynacare or Cadham Provincial Lab

Client's address in PHIMS (Official Registry)

Client's address in PHIMS (MHSU)

Other address types, such as Temporary, will not populate on the Received Report.

When a client is manually matched to a PHIMS record, the address as it appears in PHIMS will not display on the Received Report.

## Telephone numbers

Some laboratories provide client telephone numbers, while others do not. MHSU staff will enter the telephone number on the Client Demographics page in PHIMS when a telephone number is provided on the lab report. The telephone number is viewable in the Report Comments section on the Received Report and on the Human Lab Report page.

- Cadham Provincial Lab provides a client telephone number on the Received Report.
- Dynacare – Brampton provides a telephone number on the Received Report.
- Telephone numbers will be available on the Dynacare – Winnipeg reports in the near future (target: early 2021).
- Shared Health (formerly DSM) reports **do not** include telephone numbers.

## Service Delivery Locations

The testing site (place where the client went for testing) is noted as the **Service Delivery Location (SDL)** on the Received Report in the Received Report Details section. The testing site also displays in the Report Comments.

SDL viewable in both sections

Received Report Details			
Encounter Group:	Outbreak Response		
Service Delivery Location:	COVID-19 Main St. Drive Through		
Ordering Provider:	TOMISLAV JELIC ( 204-899-0802)		
Resulting Lab:	Dynacare		
PH Received Date:	2020 Nov 27	Lab Report Date/Time:	2020 Nov 26 18:08 CDT
Accession Number:	528510es2		
Inbox:	Priority 0		
Requisition ID:	-	Alternate ID:	-
Attached File:	-		

  

Report Comments	
Date	Comments
2020 Nov 27	Dynacare SDL: COVID19 MAIN ST DRIVE THROUGH
2020 Nov 27	Home Phone: 204-555-5589
2020 Nov 27	Dynacare Client Addr:654 STRAWBERRY TEST AVE, WINNIPEG, MB, R3N3N3,
2020 Nov 27	Manitoba Personal Health Identification Number: 999500208
2020 Nov 27	Public Health Received Date: 2020 Nov 27 16:41

Testing site names that do not match what's set up in PHIMS will display generic SDL information in the Received Report Details section and the testing site name will display in the Reports Comment section.

Generic  
SDL

Specific  
SDL details

Received Report Details			
Encounter Group:	Outbreak Response		
Service Delivery Location:	Dynacare		
Ordering Provider:	TOMISLAV JELIC		
Resulting Lab:	Dynacare Brampton		
PH Received Date:	2020 Nov 28	Lab Report Date/Time:	2020 Nov 9 15:31 CDT
Accession Number:	ON01-5016079615		
Inbox:	Priority 0		
Requisition ID:	-	Alternate ID:	-
Attached File:	-		

  

Report Comments	
Date	Comments
2020 Nov 28	Dynacare SDL: ADULT EMERGENCY MEDICAL PROGRAM
2020 Nov 28	Home Phone: 204-123-4567
2020 Nov 28	Dynacare Client Addr: 1 TEST STREET, WINNIPEG, MB, H0H0H0,
2020 Nov 28	Manitoba Personal Health Identification Number: 998877661
2020 Nov 28	Public Health Received Date: 2020 Nov 28 11:16

Use QRC 10.0b to view the Received Report or QRC 7.3f to view these comments on the Human Lab Report page.