



## MEMO

**Date:** Feb 15, 2021

- To: All PHIMS COVID Vaccine Users, and PH Managers and Directors
- From: Debbie Gilmore, Project Manager, Digital Health, Shared Health PHIMS Operations Support Team, PHIMS Project Team Gillian Brennan, Executive Director, Home and Community Care, Digital Health, Shared Health
- cc: Dr. Carol Kurbis, Medical Officer of Health, Manitoba Health and Seniors Care Dr. Carla Loeppky, Director, Epidemiology and Surveillance, Manitoba Health and Seniors Care Kathy Koschik, Manager, Public Health Systems, Digital Health, Shared Health

## Re: PetalMD Scheduling – PHIMS Integration – Implementation Feb 17, 2021

Currently, the process of transferring client information from the PetalMD Scheduler into PHIMS mass immunization events requires a lot of manual intervention and often encounters issues related to information not matching i.e., different spelling of name, date of birth incorrect, etc.

Effective **Feb 17, 2021**, the PHIMS team and PetalMD have developed a solution that will improve efficiency, and reduce the need for reconciliation during mass immunization events.

The solution sets up a "shell" mass immunization event 24 hours prior to the clinic. The event is created with the name/site of the clinic and the date. The appointment data from PetalMD will be automatically loaded into the event. Clinic staff will still enter the details of the event, such as: providers, reason for immunization, vaccine, and lot #. A new exception report will be available for identifying any clients that require manual addition to the event due to mismatched clients, missing PHIN, etc.

If you encounter issues, please contact the **Shared Health Service Desk**: **servicedesk@sharedhealthmb.ca**, **204-940-8500**, **1-866-999-9698** and include that the email/call pertains to **PHIMS**.