

MEMO

Date: January 21, 2022

To: All PHIMS Directors, Managers, All PHIMS Communicable Disease Investigation (CDI) Users

From: Lynda Tjaden, Executive Director, Population and Public Health, Manitoba Health and Seniors Care, Unified Public Health Operations
Dr. Carla Loeppky, Director, Epidemiology and Surveillance, MHSC
Debbie Nowicki, Epidemiologist, Manager, Program Privacy Officer, Population Health Surveillance

cc: Dr. Carol Kurbis, Medical Officer of Health, Manitoba Health, Seniors and Active Living
Kathy Koschik, Manager, Public Health Systems, Digital Health, Shared Health

Re: **PHIMS – Auto-Closing and Auto-Updating of COVID-19 Investigations**

On Wednesday January 19th, 2022, to support changes to case management workflow, a batch close of COVID-19 investigations occurred to assist with closing older case and contact investigations.

Previously closed case investigations will have a Status Assessment of 'Recovered' added if they do not have one already. Cases that have a fatal status assessment or outcome will be excluded.

These closures and updates will also be reflected in the regular operational and surveillance reports. This will be repeated on a weekly basis on Wednesdays.

The following investigations were closed initially:

- Case Investigations created prior to December 29th, 2021
- Contact Investigations related to the above case investigations (concurrent contact investigations)
- Contact Investigations created prior to November 19th, 2021

The investigation (for both cases and contacts) will be automatically closed in PHIMS, with a clinical note and a follow up documenting this was done by the auto-dialer. Status assessment-recovered will be added for cases. Reports will reflect a closed investigation.

On a weekly basis, this same process will occur for:

- Case Investigations created earlier than 21 days prior to date of auto-update
- Contact Investigations related to the above case investigations (concurrent contact investigations)
- Contact Investigations created earlier than 2 months prior to date of auto-update

Need PHIMS support? PHIMS Users that require support with PHIMS access or with the PHIMS software application should contact the Shared Health Service Desk:

Email: servicedesk@sharedhealthmb.ca

Phone: (204) 940-8500

Toll free: 1-866-999-9698

For urgent matters, please call the Service Desk and speak with an agent to escalate your request.