

## MEMO

**Date:** May 5, 2022

**To:** All PHIMS Users, All PHIMS Authorized Account Requestors and Sponsors

**From:** Kathy Koschik, Manager, Public Health Systems, Digital Health, Shared Health  
Cornel Van Egmond, Project Manager, Digital Health, Shared Health

**cc:** Lynda Tjaden, Executive Director, Population and Public Health, Manitoba Health  
Dr. Carol Kurbis, Medical Officer of Health, Manitoba Health  
Debbie Nowicki, Epidemiologist, Manager, Population Health Surveillance  
Sandeep Anand, Director, Home and Community Care, Digital Health, Shared Health

**Re:** **Change Freeze**

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The PHIMS Application support team is working to upgrade PHIMS to version 4.4.5. Effective May 19th, 2022, no changes, modifications, or enhancements will be made to avoid disrupting upgrade activities and testing. During the freeze, users will be able to access PHIMS business as usual.

Only critical changes will be considered during the change freeze. All other changes will be postponed until after the upgrade goes live in late summer/early fall 2022. Further information will be shared in the coming months that will outline the new look and feel of PHIMS version 4.4.5. Information sessions will be offered to targeted groups.

**Need PHIMS support?** PHIMS Users that require support with PHIMS access or with the PHIMS software application should contact the Shared Health Service Desk:

Email: [servicedesk@sharedhealthmb.ca](mailto:servicedesk@sharedhealthmb.ca)  
Phone: (204) 940-8500  
Toll free: 1-866-999-9698

For urgent matters, please call the Service Desk and speak with an agent to escalate your request.