

PHIMS SCENARIOS

SEARCH and VIEW Client Records:

Instructor to walk through following Training Scenarios with the students as a demo presentation related to logging into the system, searching for client records. After reviewing the scenarios and the QRCs instructor is to give the students an opportunity to log in, search and view client details for the following scenarios:

Scenario # 1 – Managing Client Records (Client #1)

Johnny Ron is 18 months old and has come to the health unit with his mother for his booster. His PHIN number is _____. His address is 5 Red Robin Way. What immunization is he due for?

Scenario # 2 – Managing Client Records (Client #2)

Justina Rogers is 12 months old and has come to the health unit with her mother for her booster. Justina's mother doesn't know her PHIN number but does know that their six-digit Manitoba Health number is _____. They live at 65 Anderson Street. What is Justina's PHIN number? What immunization is she forecasted for? When is she due for the next immunizations and what are they?

Scenario # 3 – Managing Client Records (Client #3)

Leo is 18 months old and has come to the health unit for his booster. His mother Anna doesn't speak English very well and has a very thick accent. She doesn't know Leo's PHIN number and doesn't know their six-digit Manitoba Health Number. Leo's last name is Cassonovactius. They live at 432 Kingsford Ave. Use the last name as written on your client list (with the numbers) and his date of birth to find Leo in the system. What immunization is he due to receive?

The client you are looking for has a last name beginning with Brown and DOB 2005 Sept. 15. Use the wildcard % after brown to find the clients who have last names beginning with Brown.

Now you have a client who told you over the phone her child's last name was Time. When you search do you find the client? Now search after ticking the Phonetic Matches box in the top right-hand corner.

Scenario # 4 – Managing Client Records (Client #4)

Rhonda Phone has shown up at the health unit with her 2-month-old baby girl named Abigail Phone. Abigail received BCG in hospital and is now due for her 2 months immunizations. They live at 45 Toronto St. Rhonda does not recall receiving an updated MHSC card. When you check the system, you find that Abigail's file does not come up in PHIMS. What do you do?

Answer:

Assess client, immunize, document on paper consent form or paper chart that immunizations were given, place the paper documentation in a secure location (locked drawer) and check periodically to see if Abigail has been ported into PHIMS from Manitoba Health. When Abigail's record appears in PHIMS, document the immunization.

Scenario # 5 – Managing Client Records and Recording Individual Immunizations (Client # 5)

Fill in the blanks below using the data sheet that was given to you.

A 13-year-old boy born on _____ who just moved to the River East community in Winnipeg presents at your office. He claims that he is missing his 3rd dose Hep B and has an allergy to Penicillin. He has a consent form with him that was signed by his mother. His name is _____. His PHIN number is _____. His new address is: 983 Brazier. His new phone number is: 204-555-6895.

He plans to continue to receive medical care from Dr. Block, phone number 204-555-9987. He transferred to Princess Margaret School a couple of weeks ago. After he received his immunization from you he felt faint and needed to lie down.

(Note: This child is in the age category for the 2-dose adolescent schedule however since he has already received 2 HB doses 3 months apart he requires a 3rd dose.)

Instructions:

Using the following chart as a guide:

Activity	QRC
1. Search for the client and place into context	Search Client
2. Record/update personal information <ul style="list-style-type: none">Record address and phoneRecord occupation and schoolRecord health services	Client Demographics
3. Add a client warning for his allergy	Client Warnings
4. Record consent for immunization	Consent Directives
Immunize	
5. Document immunization	Provider Recorded
6. Document nurses note re: Fainting	Clinical Notes

Scenario # 6 – Managing Client Records and Recording Individual Immunizations (Client # 6)

Fill in the blanks below using the data sheet that was given to you.

A 4.5 months old female named _____ born on _____ and her mother named Julia Waters recently moved from Saskatchewan. The mother gives you documentation that the child received DTaP-IPV-Hib, Pneu-C-13 and Rotavirus at two months of age (*date to be calculated by PHN based on DOB*) in Saskatchewan. She hasn't found a family physician yet. Their family MHSC # is _____ but she can't remember their PHIN numbers. The mother reports that _____ had a high fever a few days ago but is fine today. The mother brought the baby in today to receive her second dose of DTaP-IPV-Hib. You run the forecaster and see that the child doesn't have any immunizations listed and is overdue for DTaP-IPV-Hib, Pneu-C-13 and Rota-5. You enter the historical immunizations and recheck the forecaster to see that the child is due for DTaP-IPV-Hib; Pneu-C-13 and Rota-5.

(Note: When viewing the forecaster prior to inputting the historical immunizations the forecaster did not show Rota virus vaccine as child is over 15 wks. of age. Only when the first dose of Rota is inputted the forecaster shows that she is due for the second dose.)

Instructions:

Using the following chart as a guide:

Activity	QRC
1. Search for the client and place into context	Search Client
2. Verify personal information	Client Demographics
3. Record historical immunizations	Record Historical
4. Record consent	Consent Directives
5. Add a note re: fever for past 3 days but well today	Clinical Notes
6. Immunize	
7. Document immunization	Provider or Non-Provider Recorded

Scenario # 7 – Managing Client Records and Recording Individual Immunizations (Client # 7)

Fill in the blanks below using the data sheet that was given to you.

A 50-year-old female named _____, PHIN number _____, born on _____, presents at the health unit for her influenza shot. She lives at 1766 Henderson Highway in Winnipeg. Her left hand is bandaged. She said she hurt herself yesterday while renovating her home. She reports that she had a pulmonary embolism six months ago and is currently on warfarin. Other than that, she says she has no medical conditions and is not taking any other medications other than vitamins. You run the forecaster and see that she is overdue for Tdap. Although she is also due for her third dose of Twinrix, it is not forecasted as this is not part of a regular schedule immunization schedule and has not been included in the forecaster. You immunize the client for influenza and Tdap.

Instructions:

Using the following chart as a guide:

Activity	QRC
1. Search for the client and place into context	Search Client
2. Verify personal information	Client Demographics
3. Record consent	Consent Directives
4. Add client warning re: Warfarin	Client Warnings
5. Immunize	
6. Document influenza and Tdap immunizations	Provider or Non-Provider Recorded
7. Advise re: need for 3 rd dose of Twinrix	Clinical Notes

Scenario # 8 – Managing Client Records and Recording Individual Immunizations (Client # 8)

Fill in the blanks below using the data sheet that was given to you.

A 4.5-year-old female named _____, PHIN number _____, born on _____, presents at the health unit with her mother for preschool immunizations. The mother tells you that her daughter had a severe reaction to her MMRV shot at 1 years of age and was told by the nurse that she should follow up with her doctor before getting another shot. She just recently went to her physician who referred her to an allergy specialist for follow up. You run the forecaster and see that she is overdue for MenC- C, MMRV and Tdap-IPV. You administer Tdap-IPV & MenC-C and ask the mother to call you with the results of the visit with the allergy specialist. A week later the mother brings a doctor's note to the office indicating that her daughter should never receive MMRV so you document this as a contraindication in the client record.

Instructions:

Using the following chart as a guide:

Activity	QRC
1. Search for the client and place into context	Search Clients
2. View and verify personal information (Address, phone number)	Client Demographics
3. Record consent for immunization	Consent Directives
4. Add a client warning for MMRV	Client Warnings
Immunize the client for Tdap-IPV and Men-C-C	
5. Document provider added immunizations for Tdap-IPV and Men C	Provider Recorded
6. Document contraindication to MMRV	Special Considerations
Check the forecast to verify that MMRV is removed	

Scenario # 9 – Managing Client Records and Recording Individual Immunizations (Client # 9)

A grade 6 male student named _____, born on _____, who attends _____ school with PHIN number _____ was immunized for his 2rd dose of hepatitis B and it has come to your attention that the immunization was incorrectly recorded as being given on the wrong date. Correct the immunization date to yesterday's date. Why is the forecaster advising a 3rd dose of HB? (Hint: check the age of this child when he received dose # 1 of HB.)

Answer: Although it appears that this child at 11 yrs of age is eligible for the 2-dose adolescent HB schedule note that the first HB dose was administered when he was 10 yrs and 4 months of age. This is under the age criteria therefore the forecaster has listed a 3rd HB dose.

The HB adolescent 2 dose schedule is for students in grade 6; typically grade 6 students are 11 yrs of age. However not all grade 6 students are 11 yrs at the start of the school year. Therefore, to include these later birth date students in this cohort the first dose of vaccine is valid if given at 10 yrs and 8 months of age.

Instructions:

Using the following chart as a guide:

Activity	QRC
1. Search for the client and place into context	Search Client
2. View and verify personal information (Address, phone number)	Client Demographics
3. Correct the immunization date	Modify an Immunization Record