

MEMO

Date: November 17, 2023

To: All PHIMS Public Health CDI Users

From: Jennifer Chiarotto, Executive Director, Population and Public Health, Manitoba Health;
Dr. Carol Kurbis, Medical Officer of Health, Manitoba Health;
Debbie Nowicki, Acting Director Epidemiology and Surveillance, Manitoba Health;
Kathy Koschik, Manager, Public Health Systems, Digital Shared Services, Shared Health;

CC: Katie Will, Provincial Director, Public Health Information Systems
Population and Public Health Branch, Manitoba Health;
PHIMS Operations Support Team

RE: PHIMS MB4120B-Lab Workload and MB4120-Lab Results Reports

A change was made to the MB4120B-Lab Workload and MB4120-Lab Results reports on Nov. 9 that resulted in the incorrect display of the Lab Workgroup on the report output. The change has since been reverted, and the reports should be running as previously expected.

Please review any lab results received by your region between Nov. 9 and 15 to ensure they have all been actioned.

Need PHIMS support? If you require support with PHIMS access or PHIMS software related issues, please contact the Shared Health Service Desk at:

Email: servicedesk@sharedhealthmb.ca (please state "PHIMS" in the subject line of the email)

Phone: (204) 940-8500

Toll-free: 1-866-999-9698

For urgent matters contact the Service Desk by phone and speak with an agent to escalate your request. Please consult with your local peer supporter/trainer before logging any service requests.