

# MEMO

**Date:** July 30, 2021

**To:** All Sites/Regional/Organization Desktop/IT Leads that Support PHIMS Users and Provide PHIMS User VPN Connections  
  
Managers/Directors of PHIMS users from Private Sites/Agencies (to Forward to their IT Desktop/VPN Service Providers)

**From:** Kathy Koschik, Manager, Public Health Systems, Digital Health, Shared Health;

**CC:** Gillian Brenan, Executive Director, Digital Health, Shared Health;  
  
Sandeep Anand, Director, Home and Community Care, Digital Health Shared Health;  
  
Shannon Olafson, Manager, Digital Health Shared Health, Home and Community Support

**RE:** **Action Required** - New PHIMS Website Address (URL) and Supported Web Browsers

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## **New PHIMS Website Address (URL)**

As of Thursday, September 30<sup>th</sup>, 2021, **all users** accessing PHIMS must use **the new website address (URL): <https://phims.sharedhealthmb.ca>**. This new address offers improved performance and security.

The old web address (URL) <https://panorama.manitoba-ehealth.ca> will **no longer be accessible or supported**.

## **Supported Web Browser**

There are two supported and compatible web browsers for accessing PHIMS:  
Google Chrome and Mozilla Firefox.

*Please ensure:*

- a subset of your users performs a test to verify that the new PHIMS web address is accessible from any Virtual Private Network (VPN) connections that your site/region/organization provides

355 Portage Ave. Winnipeg, MB R3B 0J6  
Phone 204-940-8500 | Toll-free 1-866-999-9698

**Email:** [servicedesk@sharedhealthmb.ca](mailto:servicedesk@sharedhealthmb.ca)

- your users have access to either Google Chrome or Mozilla Firefox web browser on their workstations
- to support your users by removing any old PHIMS URLs, bookmarks, or desktop shortcuts.

**Note:** WRHA managed workstations have an old custom shortcut on their desktop titled “Panorama” that will need to be removed.

*If you are a private site/agency, forward this memo to your IT desktop/VPN service provider.*

VPN users are encouraged to contact their local IT desktop/VPN service provider if they experience issues with accessing the new PHIMS URL.

## Bookmarking the PHIMS website

### Chrome Instructions:

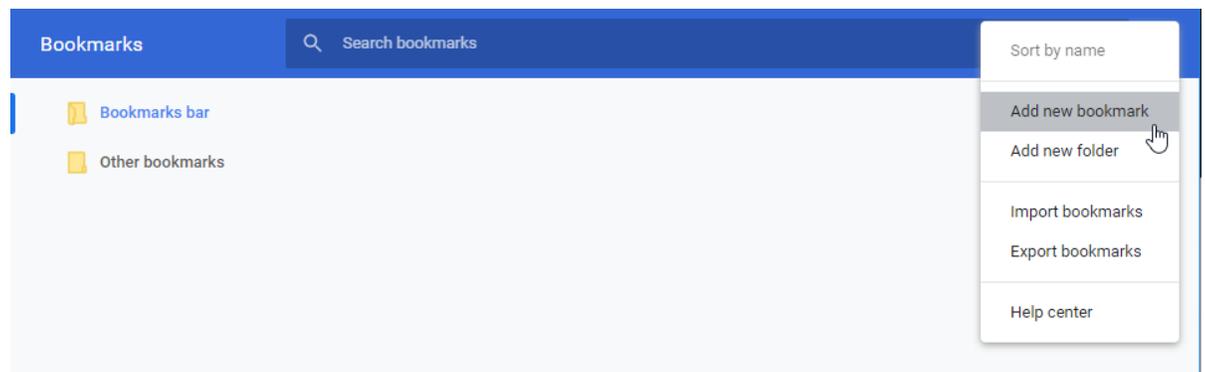
#### Bookmark Toolbar

1. Start Google Chrome
2. Press “**Ctrl + Shift + O**” to open the Bookmark Manager.

On the Bookmark section and click on the 3 dots on the far right



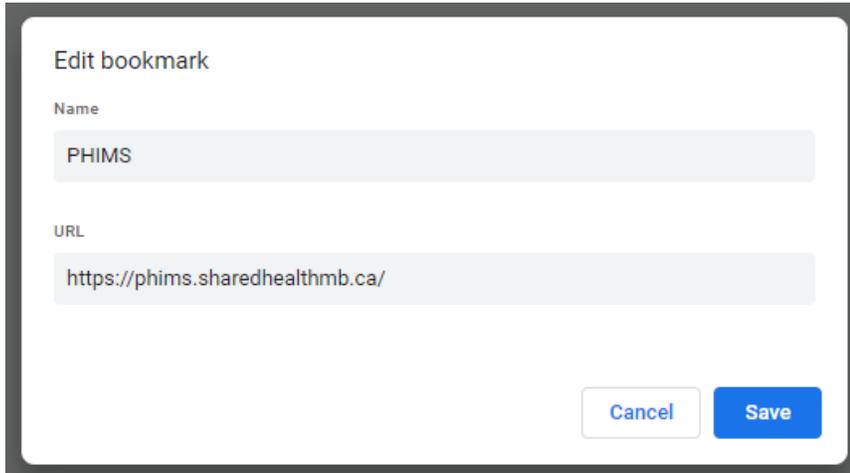
and select “**Add new bookmark**”



3. Copy & paste the name and URL below and click “**Save**”  
Name: **PHIMS**  
Location: **<https://phims.sharedhealthmb.ca/>**

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Phone 204-940-8500 | Toll-free 1-866-999-9698

**Email:** [servicedesk@sharedhealthmb.ca](mailto:servicedesk@sharedhealthmb.ca)



Edit bookmark

Name

PHIMS

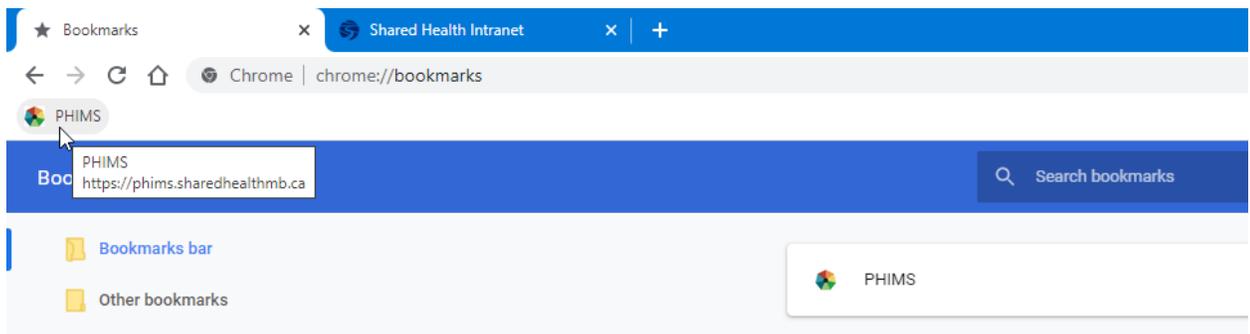
URL

https://phims.sharedhealthmb.ca/

Cancel Save

4. The new PHIMS bookmark should be in the Bookmark Bar.

If Bookmark Bar is not visible then Press “**Ctrl + Shift + B**” to show/hide the bookmark bar.



5. Close the Bookmark tab.