

# MEMO

**Date:** July 22, 2022

**To:** All PHIMS Authorized Account Requestors and Sponsors  
All PHIMS Users

**From:** Lynda Tjaden, Executive Director, Population and Public Health, Manitoba Health  
Dr. Carol Kurbis, Medical Officer of Health, Manitoba Health  
Tracy Ward, Acting Director, Clinical Provincial PHIMS, Manitoba Health  
Sandeep Anand, Director, Home and Community Care, Digital Health | Shared Health  
Kathy Koschik, Manager, Public Health Systems, Digital Health | Shared Health  
Cornel Van Egmond, Project Manager, Digital Health | Shared Health

**CC:** PHIMS Operations Support Team, PHIMS Project Team

**RE:** **PHIMS 4.4.5 Upgrade – Go Live Update**

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The PHIMS 4.4.5 Upgrade is scheduled to go-live on Thursday, **August 4, 2022 at 7am.**

\*Please note: The **PHIMS outage for the upgrade is scheduled for August 3, 2022 at 6pm to August 4, 2022 at 7am.** Please use existing downtime procedures during this outage period as PHIMS will be unavailable.

All PHIMS Users should make themselves aware of upcoming changes to the PHIMS modules they use:

- PHIMS 4.4.5 Upgrade Investigations Module
- PHIMS 4.4.5 Upgrade Inventory Module
- PHIMS 4.4.5 Upgrade Immunization Module

Review the presentation slides that outline the expected changes, found here under 'Latest Updates – Memos': <https://phimsmb.ca/>.

The PHIMS website (phimsmb.ca) will also be updated and is scheduled to go live on August 5, 2022.

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**Email:** [servicedesk@sharedhealthmb.ca](mailto:servicedesk@sharedhealthmb.ca)

- To review upcoming changes to the website, please review 'Website Changes' also found here under 'Latest Updates – Memos': <https://phimsmb.ca/>
- All the PHIMS Resource Materials will be updated and available on the new PHIMS website.

**Need PHIMS support?** If you require support with PHIMS access or PHIMS software related issues, please contact the Shared Health Service Desk at:

Email: [servicedesk@sharedhealthmb.ca](mailto:servicedesk@sharedhealthmb.ca) (please state "PHIMS" in the subject line of the email)

Phone: (204) 940-8500

Toll-free: 1-866-999-9698

*For urgent matters contact the Service Desk by phone and speak with an agent to escalate your request. Please consult with a local peer supporter or trainer before logging any service requests.*