MEMO

Date:	August 5, 2022
To:	All PHIMS Users
From:	Kathy Koschik, Manager, Public Health Systems, Digital Health | Shared Health Cornel Van Egmond, Project Manager, Digital Health | Shared Health
CC:	PHIMS Operations Support Team, PHIMS Project Team
RE:	**Post Upgrade Reminders**

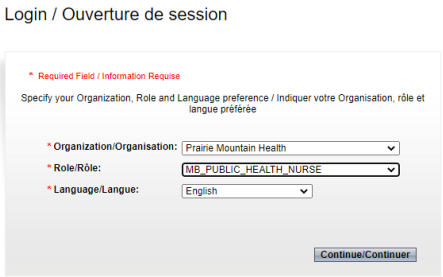
PHIMS was successfully upgraded to version 4.4.5 and is now available for use.

- If you are experiencing any application issues, please clear all temporary internet files/history (cache). This will help your browser accept the new version of PHIMS.

- The default Organization and Role that usually displays in the drop list may have changed to another Organization and Role in the drop list.

  For example, the MB_CDI_PUBLIC_HEALTH_NURSE_CLOSE role might usually display in the drop list, and now MB_PUBLIC_HEALTH_NURSE displays in the drop list.

  The MB_PUBLIC_HEALTH_NURSE role does not include access to the Investigations module, so users will have different access once they login.



  Select the Organization and Role that you require for your work.

  If you inadvertently select a different role or you have different access in PHIMS (e.g. “missing a tab”) once you have logged in, please log off and log in again with the correct Organization and Role.

Need PHIMS support? If you require support with PHIMS access or PHIMS software related issues, please contact the Shared Health Service Desk at:

Email: servicedesk@sharedhealthmb.ca (please state “PHIMS” in the subject line of the email)
Phone: (204) 940-8500
Toll-free: 1-866-999-9698

For urgent matters contact the Service Desk by phone and speak with an agent to escalate your request. Please consult with a local peer supporter or trainer before logging any service requests.